## 1    ANYDESK

### 1.1   WHAT IS ANYDESK?

Anydesk is a program that allows you to help someone on distance. Through your computer you can connect with the other computer. In that way you can help the other person.

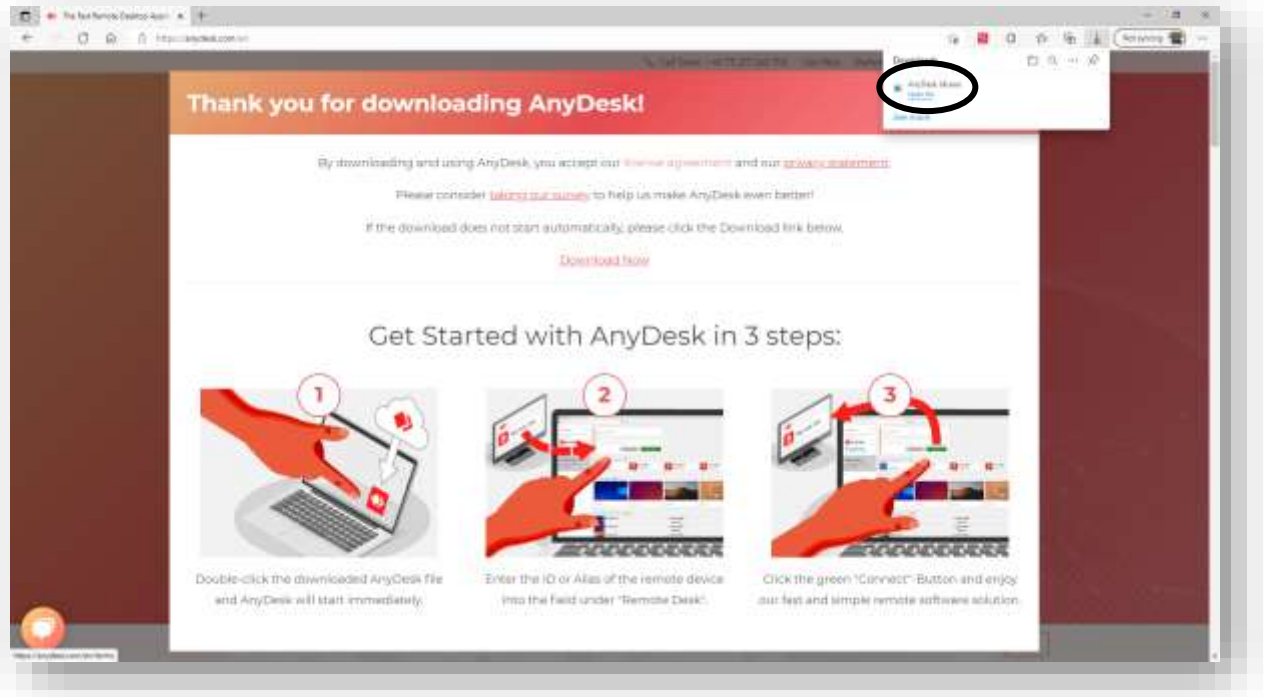The program is free of charge and can be downloaded with or without installation.

It's possible to install the program on a smartphone or on PC.
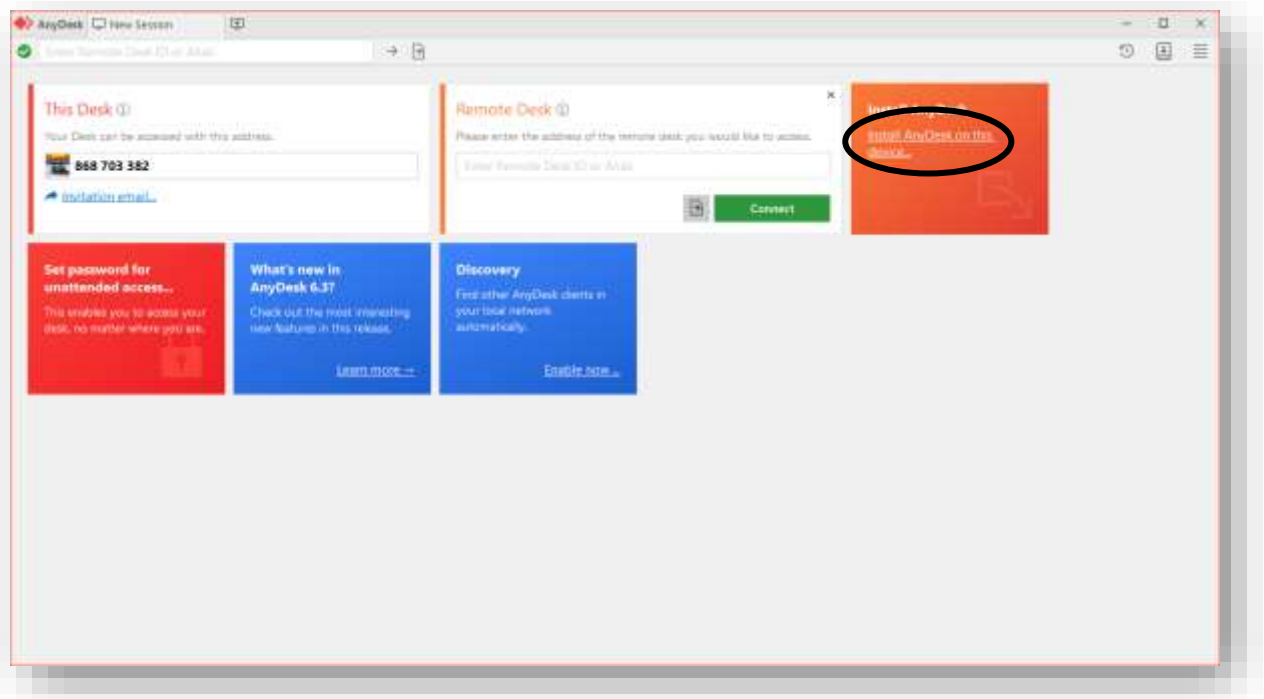
### 1.2   INSTALLATION OF ANYDESK

- Go the the website [www.anydesk.com](www.anydesk.com).
- The next screen appears:



- Click on the button Download Now.
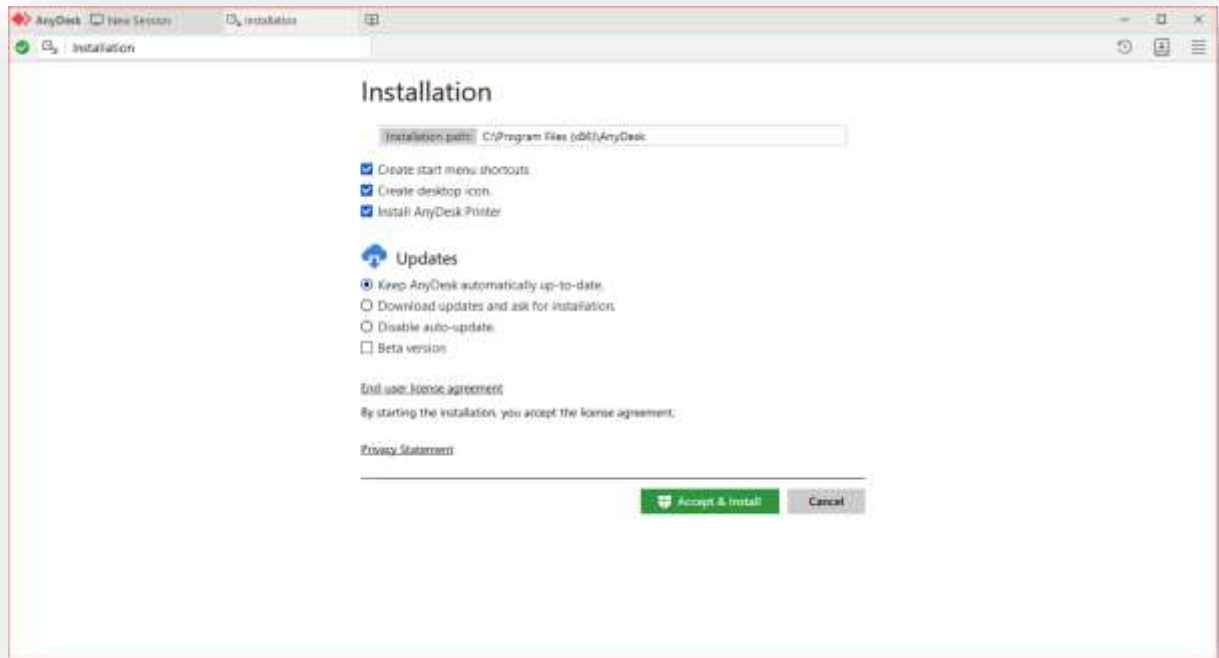- The following screen appears:

- Click on *Open file* ![AnyDesk (4).exe Open file] in the upper corner at the right side of you window.
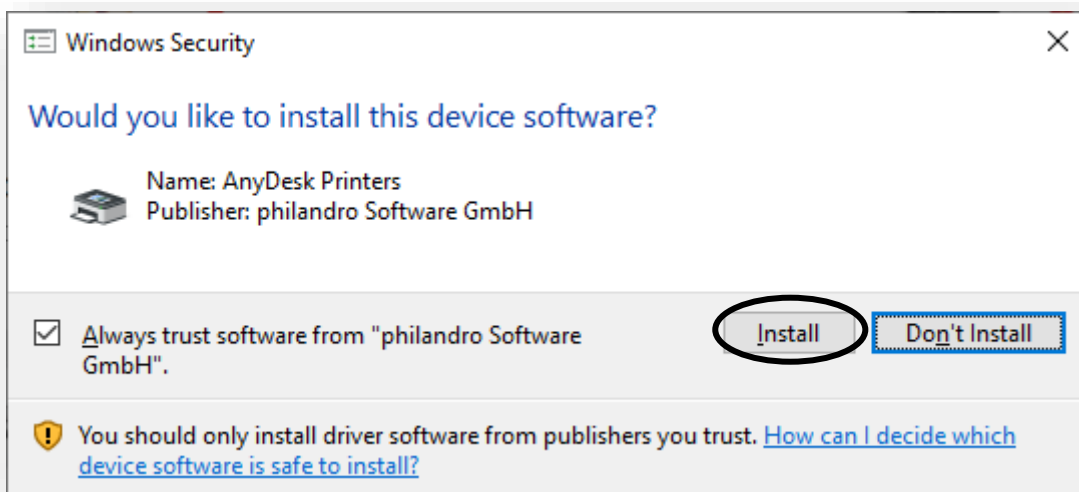- The next screen appears:



Now it's already possible to use Anydesk. But if you use Anydesk like this, you will have to do all the steps before every time you want to use Anydesk. We will install

Anydesk on the computer permanently. In this way, it's very easy to use and it goes fast.
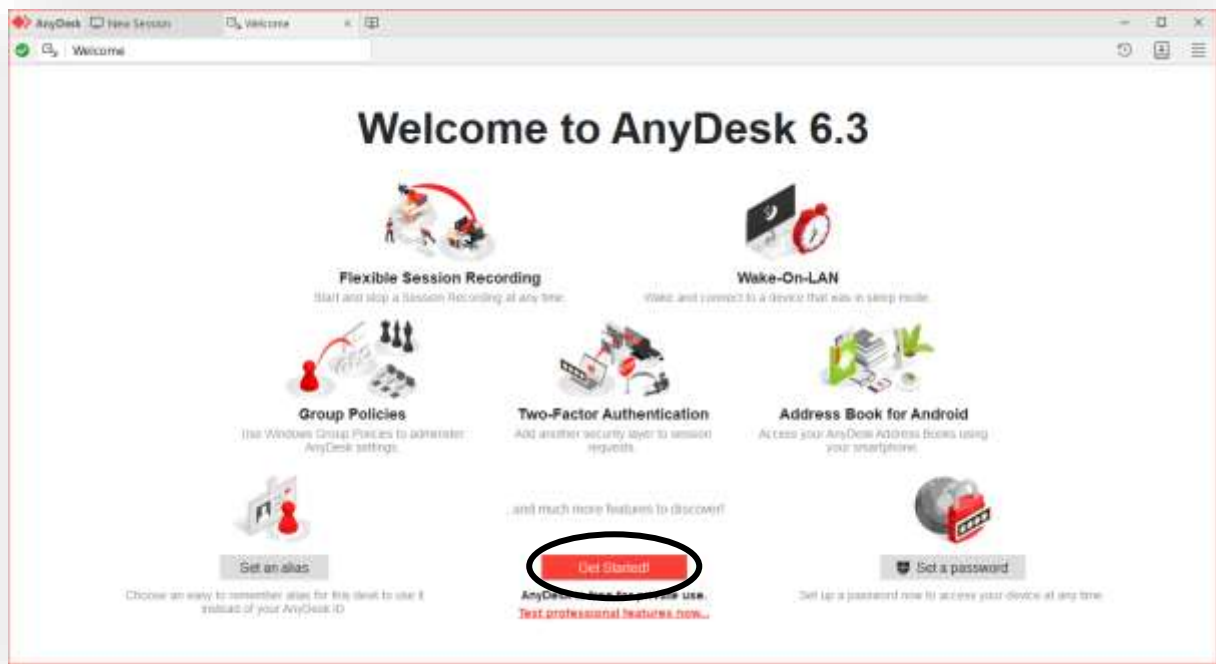
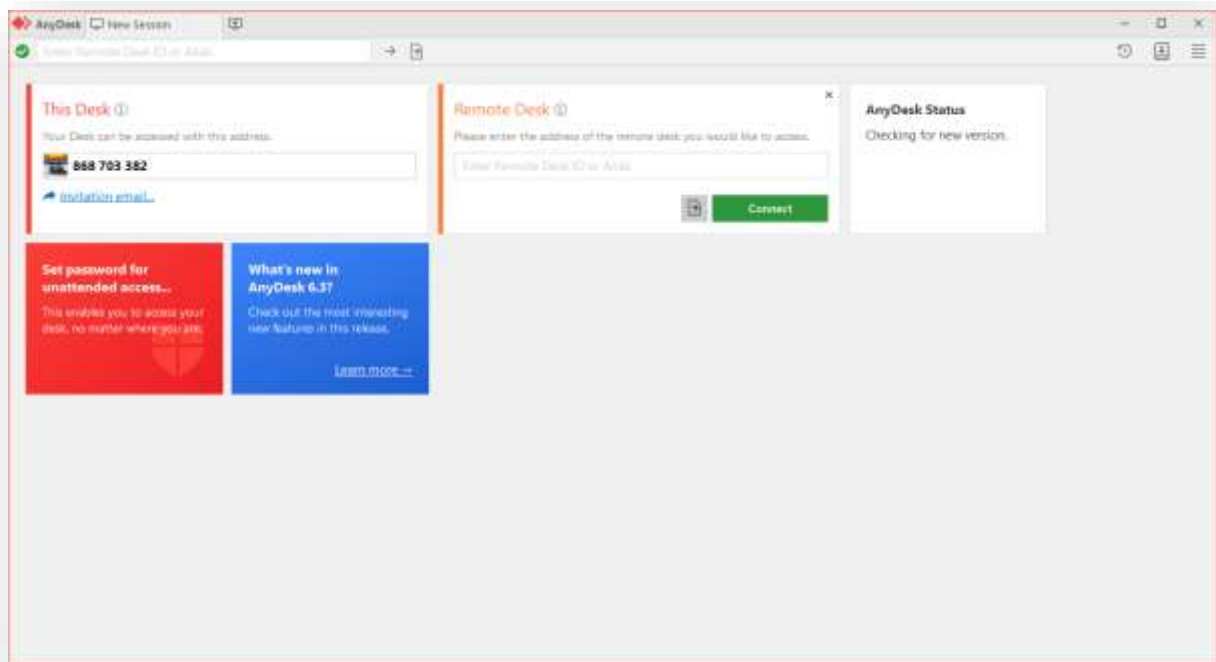- Click on "Install Anydesk on this device…"
- The next screen appears:



- Click on the button Accept & Install.
- The next screen appears:



- Click on the button *Install*.
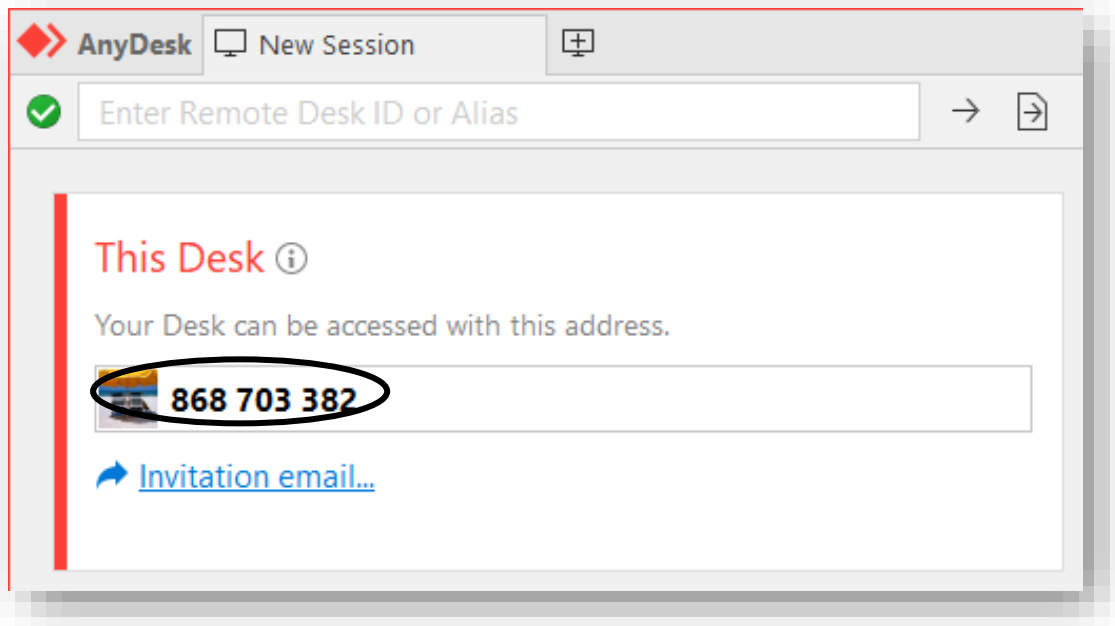- The next screen appears:

- Click on the button *Get Started!*
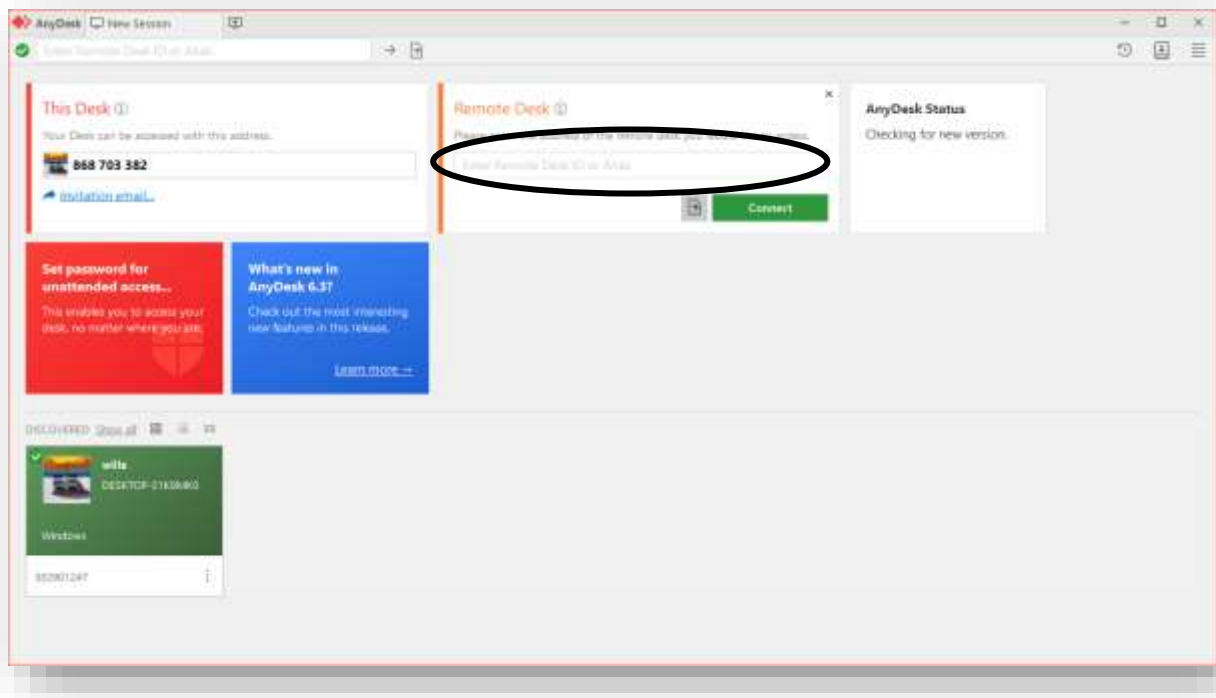- The next screen appears:



## 1.3   HOW TO USE ANYDESK?

Make sure both devices have Anydesk installed or open.

- Start Anydesk on both devices.
- Ask the number of the device you want to take over. This can be done by phone for example. The number is visible in the left corner of the screen.
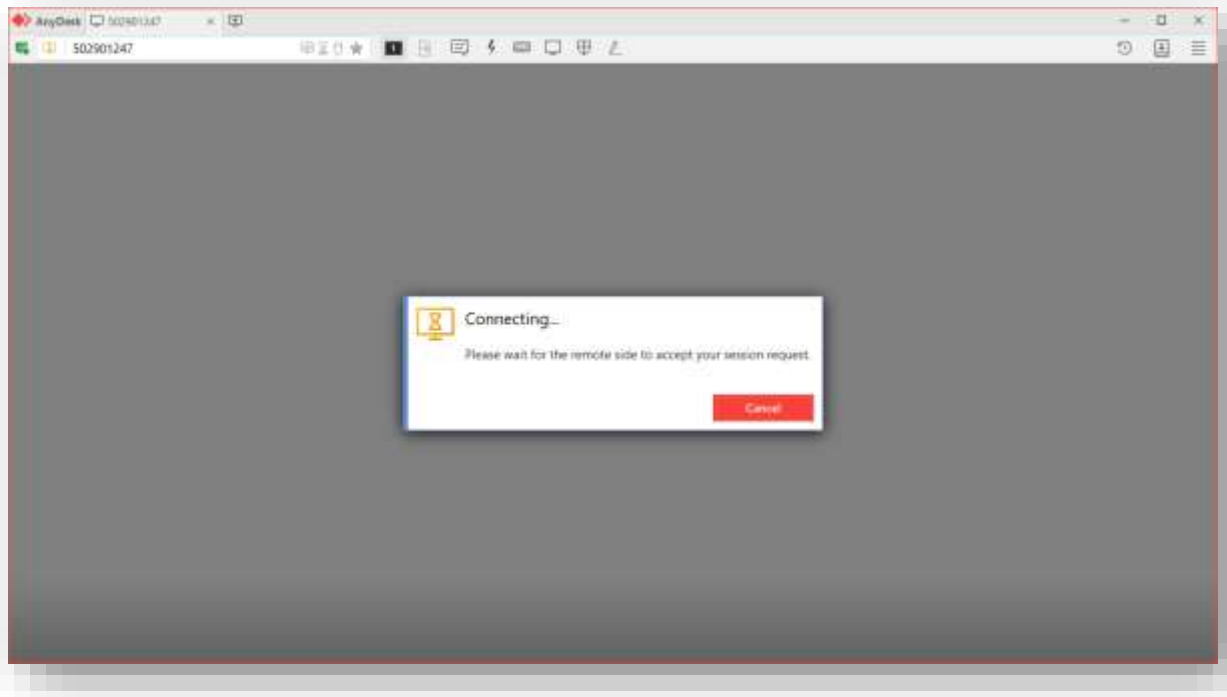


- Enter the number of the device that you want to take over in the field unther Remote Desk.
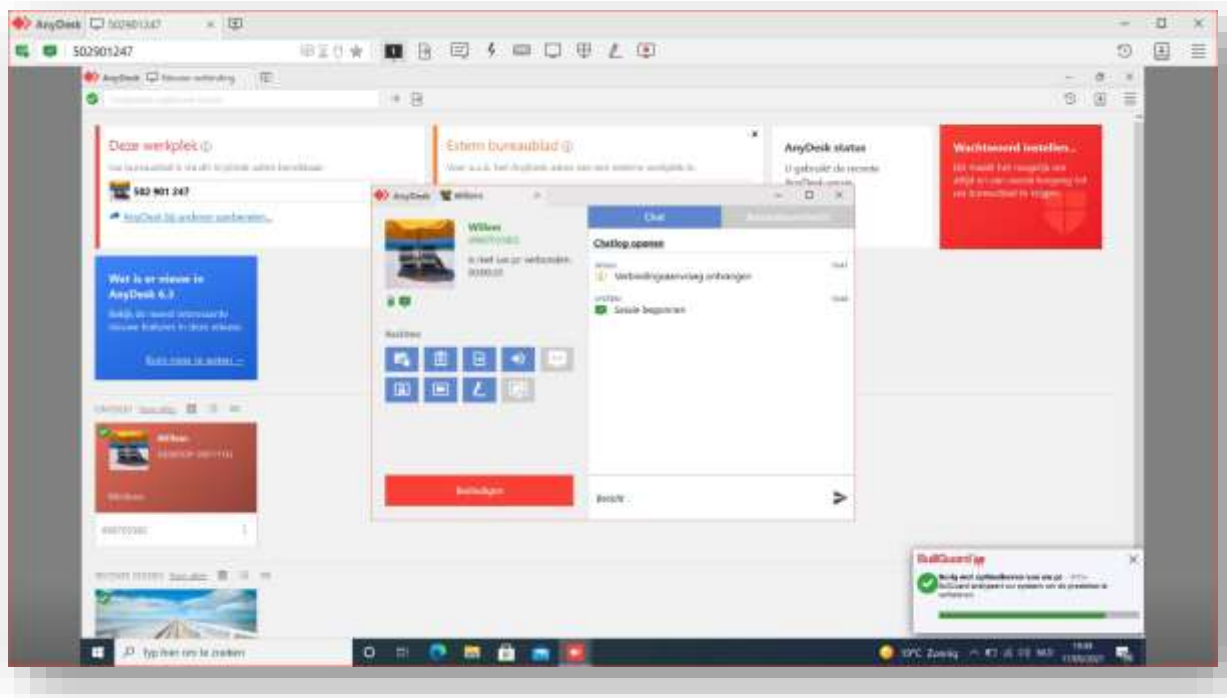


- Click on the button Connect.

- The next screen appears:



- The user of the device that you want to take over needs to click on his device on the button Accept. After that, on your screen the next window will appear:



Now you can do anything on the computer that you control on remote. You can solve problems, install or uninstall programs,…